

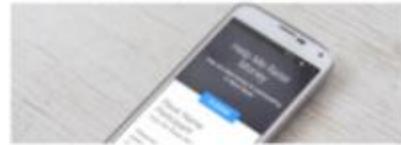
FAQs for 5K Fundraising

Q: How do I access my personal page?

A: After you complete registration and pay your registration fee, you will be directed to a Thank You page which has a link to your Pledge Page. Click the blue button that says View Pledge Page. →

Start receiving pledges!

Congratulations! A pledge page has automatically been created for you. Click on the link below to view your customizable pledge page. You will then be able to edit the page to your liking.



VIEW PLEDGE PAGE



On the right side of the page there is a link that says: Edit Pledge Page. →

 [Edit pledge page](#)

 [Register for event](#)

 [Visit team page](#)

 [Join my team](#)

Edit Pledge Details

500.00

I will be running in Compass to Care's 5K to help raise money so kids can get to the hospital for cancer treatment. I am so passionate about this cause because both my husband and I are cancer survivors. I want to be sure

Updated Profile Image



UPLOAD PHOTO

File size can be no larger than 1.5mb

SAVE UPDATED PLEDGE INFORMATION

Here you can select your personal fundraising goal, tell your family and friends why you are passionate about helping kids with cancer, and upload a photo.

You will also receive an email with a button that says Visit Dashboard that will also take you to your personal pledge page.

You can view event details and updates by logging in to Race Roster here:

[VISIT DASHBOARD](#)

Q: How do I create a team?

A: When on your personal page, you can click Visit team page. →

When on the team page, you will click Edit Pledge Page in the right hand column. This will give you the opportunity to edit the Team Page.

Create a team name, set a fundraising goal, write details about why your team is raising money to support Compass to Care's kids and upload a photo.

If you would like your team page to have a password, you can create one here.

Click Save.

Q. How do I invite people to join my team?

A. You must be on the Team Page. Once there, click the Invite team members in the right hand column. There you can copy the link to place in a personal email or on social media. You can also click on Facebook, Twitter, Google+ or Email and a general message will be created that you can post to your social media.



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-  [Edit pledge page](#)
 -  [Register for event](#)
 -  [Visit team page](#)
 -  [Join my team](#)

Q. How can people join my team?

A. Team members can either follow the link provided by you, or if they visit www.Cancer5K.org they can click View Teams in the right hand column and click Join Team under your team name.

Q: What do I do if I've forgotten my username or password or both?

A: Visit www.Cancer5K.org in the top banner click Sign In. If you have forgotten your login or password, you can recover it here.

Q: How do I direct people to my personal page?

A. You can direct them to www.Cancer5K.org

From there, they can click Pledge Participant and look you up by name or email address.

They can click View Teams, find your team name, click Pledge Participant, and then choose your name when they find you.

You can also send them your personal link by clicking on the email logo under your name on your fundraising page. →



Mays Making A
Difference



Q: Is there a minimum amount that I have to raise in order to participate in the event?

A: No. We encourage each participant to create their online personal page and set a personal fundraising goal.

Q: How do I ask people to support my effort?

A: Our easy-to-use online fundraising site allows you to create your own personal web page and access tools to help you recruit Team members and solicit donations. You can use our sample emails, or create your own, and ask everyone you know to join your Team as a participant or support you with a donation to your personal page.

Q: What are the responsibilities of the Team Captain?

A: The role of the Team Captain is pivotal for our event. They recruit their friends and family to join their Team and help raise money for the event. In addition, the Team Captain maintains the Team's momentum and enthusiasm leading up to the event.

Q: How do I donate online to the general event?

A: To donate to the event without specifying a Participant or Team, click the "Donate NOW" button in the left side column on www.Cancer5K.org

Q: How do I receive a receipt for my online donation?

A: A receipt will be emailed to you using the email address provided on your donation form.

Q: If I have cash or check donations, can I turn them in at the event?

A: Yes. You should visit the Registration Table on event day to turn in donations.